



Portland General Electric Company
121 SW Salmon Street • Portland, Oregon 97204
PortlandGeneral.com

January 20, 2009

Steve Waller
Alcan Cable
Three Ravinia Drive Suite 1600
Atlanta, GA 30346-2133

Dear Steve Waller:

We'd like to extend sincere thanks for your support of Portland General Electric during the incredible storm that hit our region in December. The way you stepped up to offer assistance to our company and employees as we responded to our customer outages and worked to help us restore power safely and quickly was greatly appreciated.

What made this storm so challenging was that it just kept coming with new outages occurring as quickly as crews could repair existing ones. Their work was complicated by both the snow-clogged roads that made it difficult to reach problem areas and the fact that the majority of outages involved small pockets of customers. These factors combined to hamper the pace of our work but not our commitment to getting power restored to all of our customers as quickly as possible.

During the course of the storm, we teamed up with local businesses and regional agencies, working around the clock to respond to a total of 400,000 customer outages and 3,000 downed power lines. Many folks offered assistance to our linemen by clearing downed trees, plowing roads of snowdrifts, providing hotel rooms and hundreds of much-appreciated hot meals for the crews.

We would not have been able to work so effectively if it were not for the dedication and commitment of your own employees. Our ongoing communication and longstanding relationships with you mean that this region is prepared for a coordinated response to situations just such as this. Thank you for your exceptional support.

With this storm now in the record books, we wish you a safe 2009.

Happy New Year,

Peggy Fowler

Jim Piro

Peggy Y. Fowler

James J. Piro