

1) How does your color-coding system work?

A. It is a combination of a color coded 5-pin connector and corresponding conductor that allows for proper phase identification during installation.

2) What is your turn around time for delivery?

A. You will receive your first typical design within a week of your purchase order. Orders ship within 2 weeks of receipt of design approval.

3) Are your assemblies UL listed?

A. All of the MODEX® products are UL listed. For more information, please see the Product Data Sheets for each product, or [link to sales rep page] contact an Alcan Cable sales representative.

4) Are your brackets adjustable?

A. Yes. MODEX® systems include both wall and floor brackets, as well as support arms that can be adjusted to meet your needs.

5) How can I get a quote?

A. To start out, complete a Request for Quote (RFQ) form, and then submit it to us, along with a set of plans in any format. [Click here to download](#) and fill out the form now. [link to <http://www.cable.alcan.com/alcancable/en-US/Contact+Us/MODEX+Quote+and+Design+Forms/MODEX+Quote+and+Design+Forms.htm>]

6) Do your products meet the requirements of the Buy American clause in the American Recovery and Reinvestment Act of 2009?

A. Yes

7) Why does your purchase price appear to be so high?

A: Our quoted prices include materials, design, layout, and assembly. Although our quoted prices may be a bit higher than you're used to, Alcan Cable saves you on the total cost of installation. MODEX® materials significantly reduce installation time, shrinkage, and material overhead costs, saving you more.

8) Prefab has been around forever – what makes MODEX® different?

A: MODEX® products are high quality replacements for expensive in-house prefabricated units, and are listed by UL as an Assembly. MODEX® allows contractors to utilize the convenience of prefabricated cabling, while avoiding the hassles of cable manufacturing. This allows contractors to lower assembly costs and focus their labor on providing power to their customers.

9) Aren't all prefabs the same?

A: MODEX® is the only brand that provides you with quality assemblies, utilizing the device brands of your choosing. Each MODEX® product comes with extensive design services and field service personnel to instruct and assist in your installation. It also comes with our patented Color-Match 5 pin connector system to provide unmatched product quality and services.

10) How does MODEX® respond to design changes over the course of a job?

A: MODEX® has the flexibility to respond quickly to the installation changes that happen on every construction site. If you need a midstream product revision, simply contact your salesperson or your field specialist. They will communicate the change to the factory that will in turn provide you with the project cost impact, so you can intelligently evaluate the change.